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Service

All Craft-Art products are manufactured in Atlanta, Georgia. Our manufacturer's warranty is implemented through our network of Dealers and Strategic Partners. Our Strategic Partners ensure that you will get the highest level of technical support available for any countertop surface.

For a variety of reasons, countertops have always been a local business. Wood Countertops are manufactured in a central location, with service an largely unknown quantity.

If you purchase a Craft-Art product, you no longer have to think twice about service. Our Strategic Partners support our dealers by providing:

- Complete installation services
- On-site warranty service
- On-going maintenance, as needed

Care and Maintenance

Maintaining a Craft-Art wood countertop involves only two things: Daily washing and disinfecting, and periodic re-oiling.

Craft-Art tops should be cleaned with a 15% white vinegar/water solution. Vinegar is a well know disinfectant that kills virtually all bacteria.

The tung-oil varnish used to finish Craft-Art countertops is also used to finish wood floors. It is a tough, hard finish that is designed to take abuse. Eventually, through the course of washing the top, some of the finish will be rubbed off. This can take anywhere from one year to several years, depending on how much you use the countertop.

Re-oiling a Craft-Art top is simple. First, clean the top. Then, using our maintenance kit, pour some oil on the top, spread it around with the applicator, and let it dry. You can do this yourself, or contact your dealer who will set up a maintenance appointment.

Introducing Craft-Art's New Website - 1.3.08

Hear from our founder about this exciting new addition to Craft-Art's Company. [More...](#)

BobVila.com features Craft-Art's Tops - 12.13.07

See how our tops stand up to the test. [More...](#)

Considering wood countertops, but still have questions? - 1.10.08

Let us explain how wood is the best choice. [More...](#)

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